



# 115-4-DEAF

## A system to call the firemen emergency number without talking

The Corpo Nazionale dei Vigili del Fuoco has developed a system (named "115-4-deaf") which allows deaf people to reach the 115 service (the Italian emergency number for firemen). The system can be

accessed by any computer connected to the internet. For the time being the system is implemented as a pilot only for the Province of Venezia. As soon as approved, it will be released so as to

be used by all the interested deaf people. **The use of the system is free of charge and subject to registration.**

## How it works

The system can be accessed by any computer connected to the internet. The user logs in and can ask for help using an intuitive interface. Some clicks on the proposed emergency types are enough. Of course, more detailed information can be sent by typing

some text. **When the user clicks on "send", a call for rescue is displayed on the interface of the Firemen Control Centre.** From now on, the response of the firemen will be exactly the same as if the request was placed with a normal phone call. If further info would be

needed, the Control Centre operator will ask for them, but in any case the rescue service will be delivered without delay.

## About 115-4-DEAF

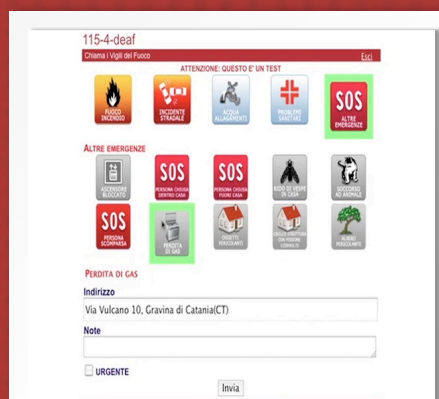
Why an English name for a system fully developed in Italy? The name reminds that the system has been developed with European funding too and that this is likely the most

innovative application between the sustainable solutions to call for rescue when you cannot speak. The user interface has been developed with the key cooperation of the deaf

users. The Veneto branch of the National Deaf Association helped in developing a system which the users may feel as their own.



THE FIRST SCREENSHOT



SCREENSHOT WITH CASES ICONS



VIDEO BY DEAF PEOPLE ASS.N